

## MANUFACTURER'S WARRANTY

GOOD RV EQUIPMENT INC., as the "Manufacturer" of that certain trailer or trailers ("Trailer") warrants to the original consumer purchaser ("Customer") that the Trailer purchased by the Customer will be covered by warranties specified herein, provided all stated conditions and exclusions are satisfied. This warranty is limited to the first retail purchaser and is not transferable or applicable to rental trailers.

### 1. MANUFACTURER'S WARRANTIES AND WARRANTY PERIOD.

1.1 **One-Year Limited Warranty on Structure:** Subject to the conditions, exclusions, and limitations outlined below, the Manufacturer warrants that the structure of each Trailer's Structure, assuming operated by the original Customer under normal use in the continental United States, will be free from defects in workmanship and materials for a period of one (1) year from the date of purchase. "Structure" shall be defined as that portion of the trailer which includes the main frame structure, consisting of the bottom rails, cross members, axles, welds, side posts and exterior walls, roof rails and bows, and the subframe, excluding the floorboards and running gear.

1.2 **One-Year Limited Warranty on Components Other Than Structure:** The Manufacturer provides a limited warranty on Trailer components other than the Structure or paint finish, for a period of one (1) year from the date of purchase for Trailers used under normal conditions in the Continental United States.

1.3 **90-Day Limited Exterior Warranty:** The Manufacturer warrants that the paint finish on the enclosed cargo trailer operated by the original Customer under normal use in the Continental United States will be consistent with industry standards for ninety (90) days after the date of original retail purchase; however, this limited warranty shall not apply to deterioration due to use or exposure such as chipping, tears, scratching, fading, cracks in caulk seams, road salt or tar, damage by animals, or pressure washing. Repairs covered under this paint warranty are restricted to spot repairs and blending consistent with industry standards of the enclosed trailer industry.

### 2. WARRANTY EXCLUSIONS.

2.1 Defects in parts separately manufactured and not produced by Manufacturer such as, but not limited to tires, axles, brake components, springs, suspension components, couplers, jacks, castors, mats, batteries, windows, doors and all other components not manufactured by Manufacturer are not covered under the Manufacturer's warranty and may be warranted by their respective manufacturers and are expressly excluded from this Agreement.

2.2 Damage or deterioration due to normal wear and tear, salt, road grime, application of or exposure to corrosive chemicals or other corrosive materials (including without limitation magnesium chloride, calcium chloride, fertilizer, urea, or lime) or other environmental conditions, or arising from an accident or collision, or improper use or overloading of the Trailer. Manufacturer reserves the right to test individual parts for chemical exposure.

2.3 Defects arising from operator's negligence, misuse, abuse, overloading beyond its gross weight limitations, improper loading, accidents, acts of God, roof damage from excessive snow/ice buildup, or other contingencies beyond the control of Manufacturer. Repairs made necessary by reason of failure to follow ordinary and customary maintenance procedures, including procedures recommended by Manufacturer or component manufacturers.

2.4 Repairs made necessary by reason of repairs or alterations, or installation of aftermarket accessories not performed by the Manufacturer.

**3. WARRANTY CLAIM PROCESS.** In the event of a defect during the applicable warranty period, Customer should promptly notify the dealer from whom the purchase was made, who will initiate the warranty claim process, coordinate with suppliers, if necessary, and obtain required authorization from the Manufacturer. Customer is responsible for any associated expenses, including transportation and delivery charges. All warranty-related repairs must be conducted by the Manufacturer or authorized repair centers with prior approval, and the Manufacturer's sole obligation is to repair or replace defective parts under the warranty, with no other remedies available.

**4. DISCLAIMERS.** This Warranty is expressly in lieu of all other express warranties and representations. Manufacturer makes no representation or warranty of any kind, express or implied, with respect to Trailers whether as to merchantability, fitness for a particular purpose or any other matter. There are no warranties which extend beyond the description on the face hereof. No one, including authorized dealers, is authorized to make further or additional warranties on behalf of Manufacturer all implied warranty of merchantability and fitness for intended use are limited to warranty periods stated above, unless any applicable state law provides otherwise.

**5. LIMITATION OF LIABILITY.** In no event shall Manufacturer be liable for any indirect, consequential, or incidental damages, including but not limited to loss of profits, arising out of the use or inability to use the Trailer.

**6. GOVERNING LAW AND VENUE.** This Agreement shall be governed by and construed in accordance with the laws of the State of Washington, without regard to its conflict of laws principles, and the proper venue shall be King County Superior Court.

**7. ENTIRE AGREEMENT.** This Agreement contains the entire agreement of the parties as to the subject matter of this Agreement and supersedes any prior agreements with respect to the subject matter hereof. This Agreement may be altered or modified only by a writing signed by both parties.

**8. SEVERABILITY.** If any portion of this Agreement is held to be invalid or unenforceable, the remaining covenants and restrictions or portions thereof shall remain in full force and effect, and if the invalidity or unenforceability is due to the unreasonableness of time or geographical restrictions, such covenants and restrictions shall be effective for such period of time and for such area as may be determined to be reasonable by a court of competent jurisdiction.

**9. MANUFACTURER'S CONTACT INFORMATION.**

**Customer Service:** (360) 889-9789

**Email:** [Customerservice@goodmanufacturing.com](mailto:Customerservice@goodmanufacturing.com)

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